

**WE
HAVE
MONEY
TO
LEND!**

WHY NOT MOVE YOUR AUTO LOAN TO YOUR CREDIT UNION?



All we need is a 10 day payoff from your current auto loan lender. Just call your lender and request one and get it to us. WE WILL DO THE REST!

Our rates are lower than most auto loan lenders!

Apply on line - www.healfcu.org

Or

Over the phone – 513-585-2398

SANTA'S HELPERS ARE ALREADY BUSY!

- CHRISTMAS LOANS
- Skip-a-loan payments

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WE'D LOVE TO HAVE YOUR CREDIT CARD BUSINESS!

HOLIDAY CLOSINGS

Monday, October 8th in observance of Columbus Day.
Monday November 12th in observance of Veteran's Day
Thursday, November 22nd Thanksgiving Day

2018 TURKEY SHOOT REGISTRATION FORM & SURVEY

To register for a **gift certificate** please sign and return the registration form below.
Please, **only one entry per member!** Return by November 2nd.

We would like your help!

Please help us serve you better by completing this short member survey.

Your opinion is very important to us and we will use it to enhance your credit union service in the future!

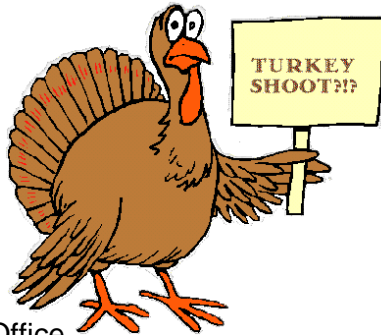
Which Branch do you normally use: Christ _____, ABC _____

Pease circle where appropriate!

Overall, how have we handled your transactions?	Excellent	Very Good	Good	Fair	Poor
How would you rate the promptness of our service?	Excellent	Very Good	Good	Fair	Poor
How would you rate the professionalism of our staff?	Excellent	Very Good	Good	Fair	Poor
Have we provided you with personalized service?	Excellent	Very Good	Good	Fair	Poor
Do we greet you in a friendly way?	Excellent	Very Good	Good	Fair	Poor
Do we close each visit with a "Thank you"?	Excellent	Very Good	Good	Fair	Poor
Your business is important to us.	Excellent	Very Good	Good	Fair	Poor
Do we communicate this to you?	Excellent	Very Good	Good	Fair	Poor

Services: How do we do?

Share Draft Accounts (Checking)	Excellent	Very Good	Good	Fair	Poor
Savings Rates	Excellent	Very Good	Good	Fair	Poor
Internet Home Banking	Excellent	Very Good	Good	Fair	Poor
Bill Pay	Excellent	Very Good	Good	Fair	Poor
Loan Department	Excellent	Very Good	Good	Fair	Poor
Loan Rates	Excellent	Very Good	Good	Fair	Poor
Ease of Access to the Office	Excellent	Very Good	Good	Fair	Poor



What does the Credit Union need to do to improve itself?

Any other comments?

Name _____ Employer (Dept) _____ Phone _____

Email address _____

THANK YOU IN ADVANCE FOR HELPING US TO HELP YOU. WE ARE CONTINUALLY STRIVING TO BE THE BEST CREDIT UNION WE CAN BE. - **PLEASE RETURN TO THE CREDIT UNION.**