

**WE
HAVE
MONEY
TO
LEND!**

WHY NOT MOVE YOUR AUTO LOAN TO YOUR CREDIT UNION?



All we need is a 10 day payoff from your current auto loan lender. Just call your lender and request one and get it to us.

WE WILL DO THE REST!

Our rates are lower than most auto loan lenders!

Apply on line - www.healfcu.org

Or

Over the phone - 513-585-2398

HOLIDAY CLOSINGS

Monday, October 12th in observance of Columbus Day.

Thursday, November 26nd Thanksgiving Day

*Friday November 29th - **Open 6:30 UNTIL 2:00PM ONLY!!!**

Thursday December 24th - Close at 12:30

Friday December 25th - Christmas Day

BEAT THE RUSH!

SANTA'S HELPERS ARE ALREADY BUSY!

- CHRISTMAS LOANS
- Skip-a-loan payments

**CHRISTMAS (SHORT) LOAN APPS ARE
AVAILABLE IN THE OFFICE!!**

WE'D LOVE TO HAVE YOUR CREDIT CARD BUSINESS!

Rates start at 9.95% APR

2020 TURKEY SHOOT REGISTRATION FORM & SURVEY

To register to win a \$20 credit please sign and return the registration form below.
Please, only one entry per member! Return by November 13TH.

We would like your help!

Please help us serve you better by completing this short member survey.

Your opinion is very important to us and we will use it to enhance your credit union service in the future!

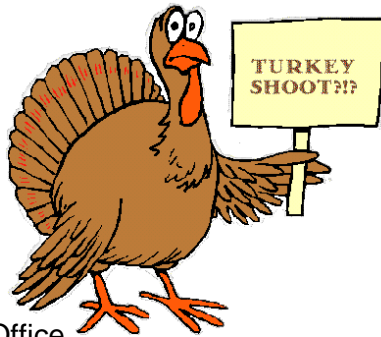
Which Branch do you normally use: Christ _____, UCH _____

Pease circle where appropriate!

Overall, how have we handled your transactions?	Excellent Very Good Good Fair Poor
How would you rate the promptness of our service?	Excellent Very Good Good Fair Poor
How would you rate the professionalism of our staff?	Excellent Very Good Good Fair Poor
Have we provided you with personalized service?	Excellent Very Good Good Fair Poor
Do we greet you in a friendly way?	Excellent Very Good Good Fair Poor
Do we close each visit with a "Thank you"?	Excellent Very Good Good Fair Poor
Your business is important to us. Do we communicate this to you?	Excellent Very Good Good Fair Poor

Services: How do we do?

Share Draft Accounts (Checking)	Excellent Very Good Good Fair Poor
Savings Rates	Excellent Very Good Good Fair Poor
Internet Home Banking	Excellent Very Good Good Fair Poor
Bill Pay	Excellent Very Good Good Fair Poor
Loan Department	Excellent Very Good Good Fair Poor
Loan Rates	Excellent Very Good Good Fair Poor
Ease of Access to the Office	Excellent Very Good Good Fair Poor



What does the Credit Union need to do to improve itself?

Any other comments?

Name _____ Employer (Dept) _____ Phone _____

Email address _____

THANK YOU IN ADVANCE FOR HELPING US HELP YOU. WE ARE CONTINUALLY STRIVING TO BE THE BEST CREDIT UNION WE CAN BE.

PLEASE RETURN TO THE CREDIT UNION BY NOV 13TH.