



**WE
HAVE
MONEY
TO
LEND!**

Why not
apply for
a Visa
Credit
Card
Today?

**WHY NOT MOVE YOUR AUTO LOAN TO
YOUR
CREDIT UNION?**

All we need is a 10 day payoff from your current auto loan lender. Just call your lender and request one and get it to us.

WE WILL DO THE REST!

Our rates are lower than most auto loan lenders!

**Apply on line - www.healfcu.org
Or
Over the phone - 513-585-2398**

HOLIDAY CLOSINGS

Monday, October 11th - Columbus Day.
Thursday, November 25th - Thanksgiving Day
*Friday November 26th - **Open 8:00 UNTIL 12:30PM ONLY!!!**
Friday December 24th - Christmas Day Observed - CLOSED all day!
Friday December 31th - New Year's Day - Observed

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BEAT THE RUSH!

SANTA'S HELPERS ARE ALREADY BUSY!

- CHRISTMAS LOANS
- Skip-a-loan payments

CHRISTMAS (SHORT) LOAN APPS ARE AVAILABLE IN THE OFFICE!!

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**Quick Cash Loans! - Payday Alternative Loan
\$250 - \$500 On the Spot! No Credit Check!
See Tellers for Details!**

2021 TURKEY SHOOT REGISTRATION FORM & SURVEY

To register to win a \$20 account credit please sign and return the registration form below.
Please, **only one entry per member!** Return by November 12TH.

We would like your help!

Please help us serve you better by completing this short member survey.

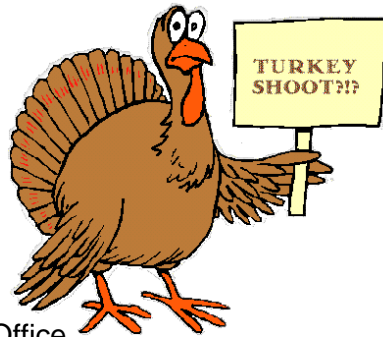
Your opinion is very important to us and we will use it to enhance your credit union service in the future!

Please circle where appropriate!

Overall, how have we handled your transactions?	Excellent Very Good Good Fair Poor
How would you rate the promptness of our service?	Excellent Very Good Good Fair Poor
How would you rate the professionalism of our staff?	Excellent Very Good Good Fair Poor
Have we provided you with personalized service?	Excellent Very Good Good Fair Poor
Do we greet you in a friendly way?	Excellent Very Good Good Fair Poor
Do we close each visit with a "Thank you"?	Excellent Very Good Good Fair Poor
Your business is important to us. Do we communicate this to you?	Excellent Very Good Good Fair Poor

Services: How do we do?

Share Draft Accounts (Checking)	Excellent Very Good Good Fair Poor
Savings Rates	Excellent Very Good Good Fair Poor
Internet Home Banking	Excellent Very Good Good Fair Poor
Bill Pay	Excellent Very Good Good Fair Poor
Loan Department	Excellent Very Good Good Fair Poor
Loan Rates	Excellent Very Good Good Fair Poor
Ease of Access to the Office	Excellent Very Good Good Fair Poor



What does the Credit Union need to do to improve itself?

Any other comments?

Name _____ Employer & Dept. _____ Phone _____

Email address _____

THANK YOU IN ADVANCE FOR HELPING US HELP YOU. WE ARE CONTINUALLY STRIVING TO BE THE BEST CREDIT UNION WE CAN BE.

PLEASE RETURN TO THE CREDIT UNION BY NOV 12TH.